



Important Things to Remember When Using Your SmartMobile Insight Device



To Activate the Device:

- 1** Confirm your email using the link sent during enrollment.
- 2** Download the Smart Start Client Portal app from Google Play or the App Store.
- 3** Watch the device training video.
- 4** Make your lease payment in the Client Portal app.
- 5** Press the center button to perform a data upload.



***Once the upload is complete,
the device will unlock and be ready for testing.***



To Take a Test:

- 1** Rinse your mouth with water to ensure an accurate reading.
- 2** Insert the mouthpiece into the device.
- 3** Press the middle button to begin.
- 4** Hold the device as instructed and do not block the camera. The device will take a snapshot (not a video). Ensure you and those nearby are appropriately dressed.
- 5** Seal your lips around the end of the mouthpiece and blow steadily until you hear a click (about 4–6 seconds).



After completing the test, results are uploaded to the database. The device can store hundreds of tests if there is a cellular outage.

You may be required to take a test at any time during a Test Window. When a Test Window begins, your device will beep and display instructions on the screen. Always check the screen for details.

There are three types of tests:

Scheduled, Random, and On-Demand.
Skipping any requested test is a violation.



Scheduled Test

Your device will show the date and time of your next test window. Be prepared to test during that time.



Random Test

The screen will display "Next Test: Random." This means a test can occur at any time. Keep your SmartMobile Insight with you at all times.



On-Demand Test

This can occur at any time if your monitoring authority requests an immediate test.

1 When a test window starts, the screen will show how much time you have remaining to complete the test.

2 You may also take a voluntary test outside a test window by pressing the center button.

Charging the Device:



Plug the enclosed power cord into the device and a working outlet. A full charge may take up to 2 hours. Make sure the green light on the power cord is on. If it is not, try a different outlet.

Device Removal:

When you are finished using your device please follow the steps below to return the device.

Go to: smartstartinc.com/clients/device-removal/

- 1** Fill in the form. You will be emailed specific information on the process to return the device.
- 2** Pay the removal fee.
- 3** You will be emailed a return shipping label.
- 4** Place all items in the zipper pouch (insight, charging equipment)
- 5** Place the zipper pouch in the box you received the device.
- 6** Place return label on the box.
- 7** Drop off at a UPS access point to be shipped back to Smart Start.